

## PRIVACY POLICY –EXIOMS ONE WALLET

Exioms Technology Pvt. Ltd. ("our", "us", "we", "Website", "EXIOMS" or "Exioms One") is committed to respect privacy and choice of its customers and /or business associates while using our website and application. This Privacy Policy provides you with details about the manner in which your data is collected, stored & used by us. You are advised to read this Privacy Policy carefully. By visiting Exioms One's website/applications you expressly give us consent to use & disclose your personal information in accordance with this Privacy Policy. If you do not agree to the terms of the policy, please do not use or access Exioms One websites or mobile applications.

Note: Our privacy policy may change at any time without prior notification. To make sure that you are aware of any changes, kindly review the policy periodically. This Privacy Policy shall apply uniformly to EXIOMS ONE's desktop website & mobile applications

This policy will cover and apply to:

- a) Visitors to EXIOMS ONE web sites [www.exiomsrecharge.com](http://www.exiomsrecharge.com).
- b) Users of mobile applications
- c) Users of sms based transaction tools
- d) Users of services provided by EXIOMS ONE & it's partners.
- e) EXIOMS ONE's business associates e.g. Retailers of EXIOMS ONE's services and other third party Service Providers whose personal and sensitive data is required to be maintained in EXIOMS ONE's computer systems to enable it to perform duly authorized and legally contracted services to its business associates and third party service providers and visitors who access EXIOMS ONE's network and/or computing systems through third party white labelled web sites to avail of such services that the white labelled service providers are authorized to provide using EXIOMS ONE's networks, computers and applications ( whether operated and managed by EXIOMS ONE's own staff and resources or by its duly authorized outsourced managed service provider).

### General

EXIOMS ONE will not sell, share or rent your personal information to any 3rd party or use your email address/mobile number for unsolicited emails and/or SMS. Any emails and/or SMS sent by EXIOMS ONE will only be in connection with the provision of agreed services & products and this Privacy Policy.

Occasionally, we may reveal general statistical information about EXIOMS ONE & its users, such as number of visitors, number and type of services purchased, etc

We reserve the right to communicate your personal information to any third party that makes a legally-compliant request for its disclosure

## Information Collected

### **1. Traffic Data Collected**

We automatically track and collect the following categories of information when you visit our Website/ mobile application:

- a. IP addresses
- b. Domain servers
- c. Types of web browsers used to access the Website/ mobile application
- d. Types of computers/devices accessing the Website/mobile application
- e. Referring source which may have sent you to the Website/ mobile application
- f. Other information associated with the interaction of your browser and the Website/ mobile application(collectively "Traffic Data")

### **2. Information Collected from You**

In order for you to access certain areas of the Website/ mobile application, we may require you to provide us with certain information ("Personal Information"). Personal Information includes the following information:

- a. Your full name, address, e-mail address, telephone number, date of birth and bank or payment card details and any proof of your identity and/or address that we may request;
- b. Details of any transactions that you carry out through our Website or application using your Exioms One account and of the fulfilment your requests;
- c. Details of any credit, debit or other card used by you for transactions;
- d. Details of any bank account (including but not limited to, account holder, account name, account number, sort code, online banking PIN, Transaction Authentication Number "TAN" and password, available balance and transaction history of your bank account), ITR, TAX certificates or any other income documents as necessary by use of Any correspondence sent by you to us
- e. Surveys that you complete through the Website or based on our request;
- f. Your participation in any promotion sponsored by us;
- g. Calls that we make to you or you make to using Information collected through cookies.
- h. Your IP address, log-in times, operating system and browser type; and Details of your visits to our Website/ mobile application including, but not limited to, Traffic Data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access whilst visiting our Website/ mobile application

### **3. Use of Data**

Exioms One uses the collected data for various purposes:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent and address technical issues
- Transferring Wallet or Recharge on number from contact list

#### **Transfer Of Data**

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside India and choose to provide information to us, please note that we transfer the data, including Personal Data, to India and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Exioms One will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

#### **Security Of Data**

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

#### **Links To Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

## Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: [support@exioms.com](mailto:support@exioms.com)